

Troubleshoot your app access

How to troubleshoot your access to the app.



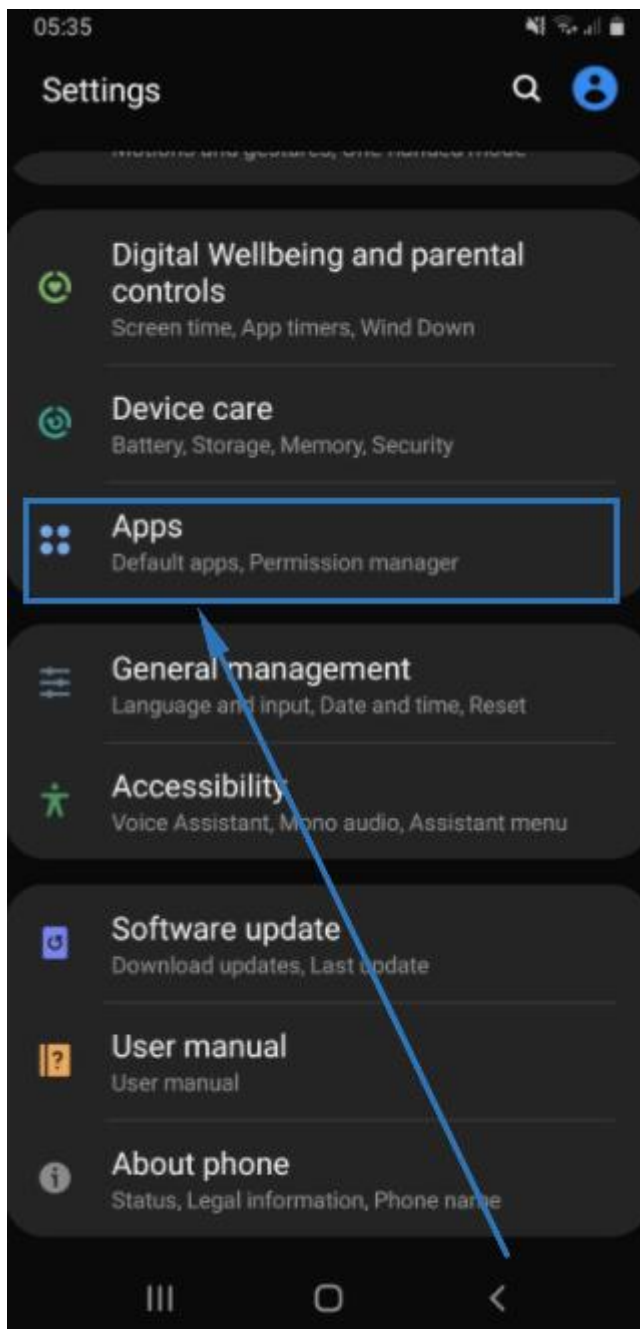
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Clearing cache and data is a quick and easy way to free up space and fix some issues that you may experience in using the app.

If you are experiencing issues in accessing the app, we first recommend clearing your app cache and data by following the below steps:

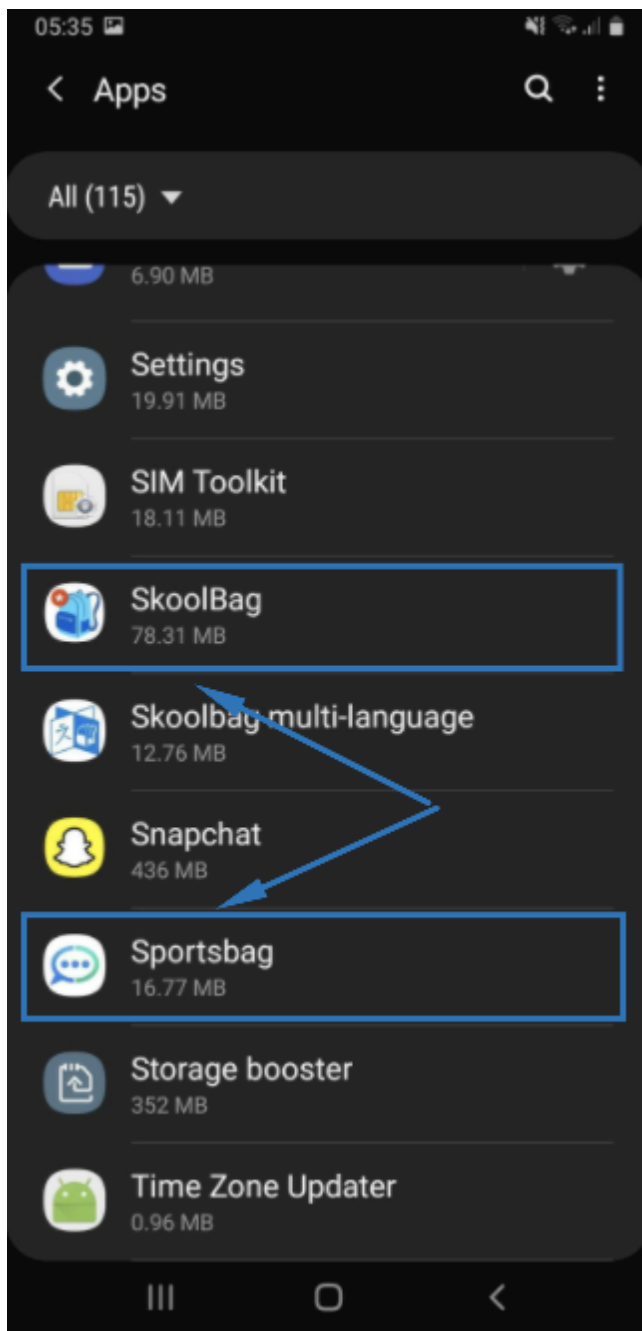
Step one

From your phone, access your phone's **settings** menu. Find your settings for **Apps**.



Step two

Scroll down the Apps list until you find the relevant SkoolBag or SportsBag app. click on the applicable app.



Step three

Select **Storage** from the menu and then **Clear Cache** and **Clear Data**.